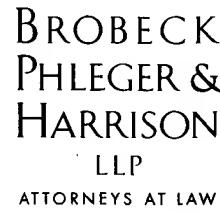


TELEPHONE: (512) 477-5495
FACSIMILE: (512) 477-5813
WRITER'S DIRECT DIAL: 512-479-2948
EMAIL: bhuang@brobeck.com



301 CONGRESS AVENUE, SUITE 1200
AUSTIN
TEXAS 78701
www.brobeck.com

A

December 4, 1998

VIA U.S. EXPRESS MAIL

Assistant Commissioner of Patents
Box New Patent Application
Washington, D.C. 20231

Re: Patent Application entitled "CUSTOMIZATION AND CACHING
OF GENERATED PERSONALIZED CONTENT"
Inventors: Michael K. Makuch and Neil Webber (024379.0013)

Dear Sir:

Enclosed for filing in the U.S. Patent and Trademark Office is:

1. A Specification (16 pages);
2. Claims (6 pages; 20 claims);
3. Abstract (1 page);
4. Drawings 1-4 (4 pages);
5. Verified Statement Claiming Small Entity Status;
6. Assignment;
7. A combined Declaration and Power of Attorney;
8. Certificate of U.S. Express Mail; and
9. A return postcard.

Please date stamp the enclosed postcard to verify receipt of the above-referenced documents.

Sincerely,

BROBECK, PHLEGER & HARRISON LLP

By: _____
Benjamin C. Huang
Reg. No.: 41,080

BCH:ccl
Enclosures

